

Matson®

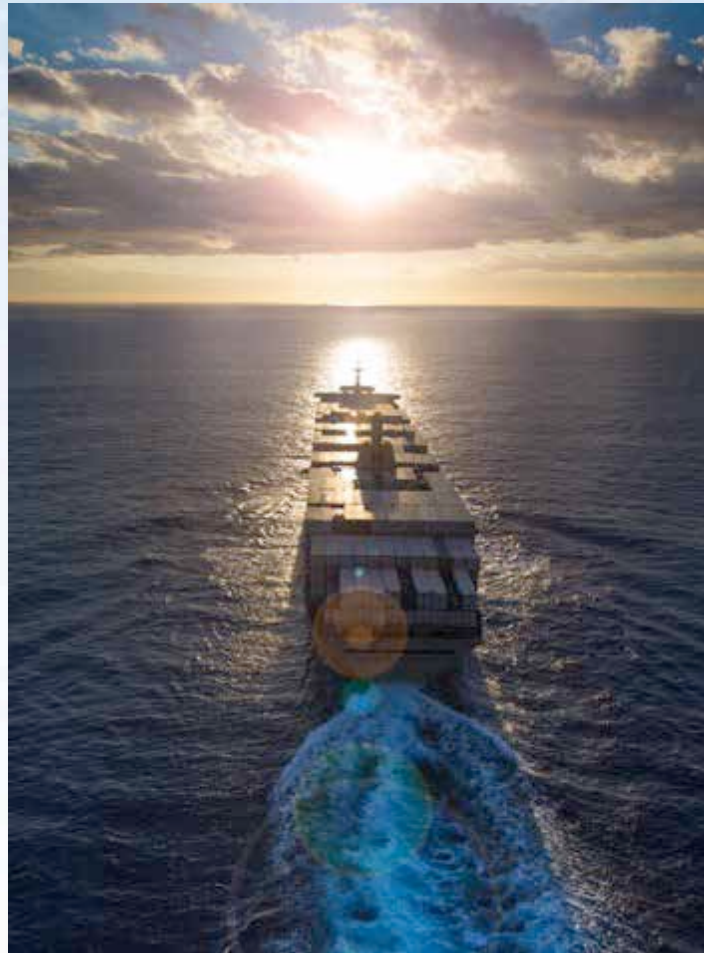
Disaster Relief and Recovery for Maui Fires

January 25, 2024



TODAY'S PRESENTATION

- Matson Today
- Pacific Ocean Routes
- Lahaina Fire Response
- Next Steps
- Terminal Resiliency

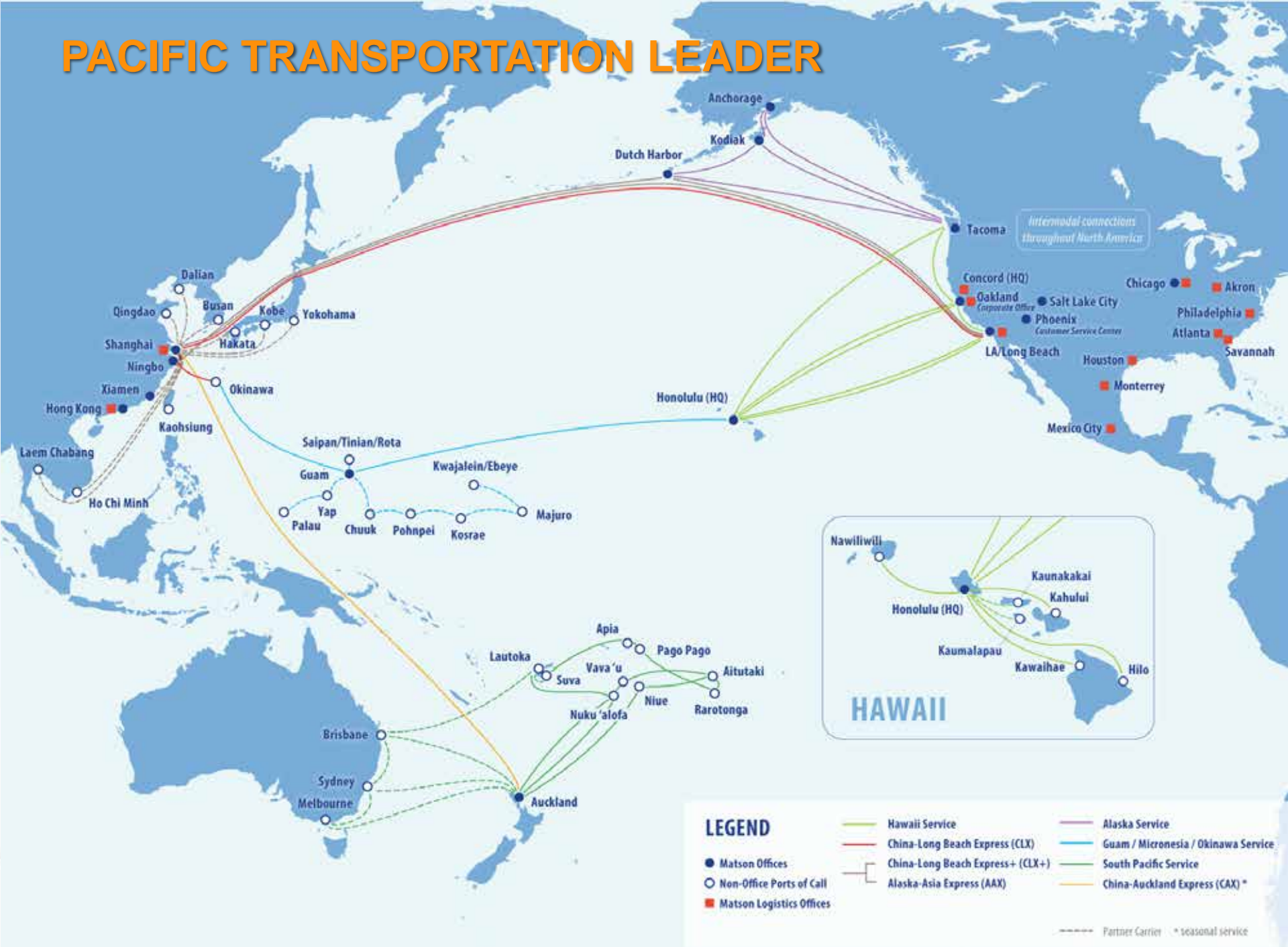


MATSON TODAY

- Proud American company
- Independent since 2012 (NYSE: MATX)
- Massive reinvestment since becoming independent: \$1 Billion+ since 2012
- Pacific-Focused Company



PACIFIC TRANSPORTATION LEADER



LEGEND

- Matson Offices
- Non-Office Ports of Call
- Matson Logistics Offices
- Hawaii Service
- China-Long Beach Express (CLX)
- China-Long Beach Express+ (CLX+)
- Alaska-Asia Express (AAX)
- Alaska Service
- Guam / Micronesia / Okinawa Service
- South Pacific Service
- China-Auckland Express (CAX) *
- Partner Carrier * seasonal service

Experience with Disaster Relief and Recovery

- Matson has dealt with numerous disasters before
 - Hurricane Iniki in 1987
 - Tonga volcanic eruption and tsunami in 2022
 - Hurricane Mawar in Guam 2023
- Matson responded to each disaster swiftly and strongly
- Each response was used as a learning experience
 - Improve response protocols
 - Harden our infrastructure
 - Improve our readiness

Kamokuiki Emergency Dedicated Sailing



Lahaina Disaster

- Massive and deadly wildfire devastated the town of Lahaina in August 2023
- More than 2,000 buildings destroyed and almost 100 deaths
- Thousands evacuated without clothes, food, shelter and medical care
- Local resources soon became overwhelmed



Lahaina Fire Response

- Reached out immediately to coordinate response efforts
 - Hawaii Emergency Management Agency
 - American Red Cross
 - Salvation Army
 - Hawaii Food Bank
- Activated our Emergency Response Team
 - Used the Incident Command System
 - Held daily internal Maui response meetings
 - Maui team management
 - Commercial Division
 - Operations Division

Challenges

- Keeping the flow of goods moving
- Ensure the three carriers that service Maui had ample capacity
- Ensure chassis and containers turned in the community
- Ensure the terminal did not become too congested and affect operations

Lahaina Fire Response

- Chartered barge Columbia to ensure capacity and readiness for recovery efforts
- Worked closely with Federal, State, and County emergency response agencies to prioritize shipments of emergency supplies and equipment



Lahaina Fire Response

- Made additional barge sailings to Kahului as needed
 - Bypassed Nawiliwili
 - Ensured we met Maui's increased volume demand
- Moved additional chassis from Honolulu, resupplied from the US West Coast

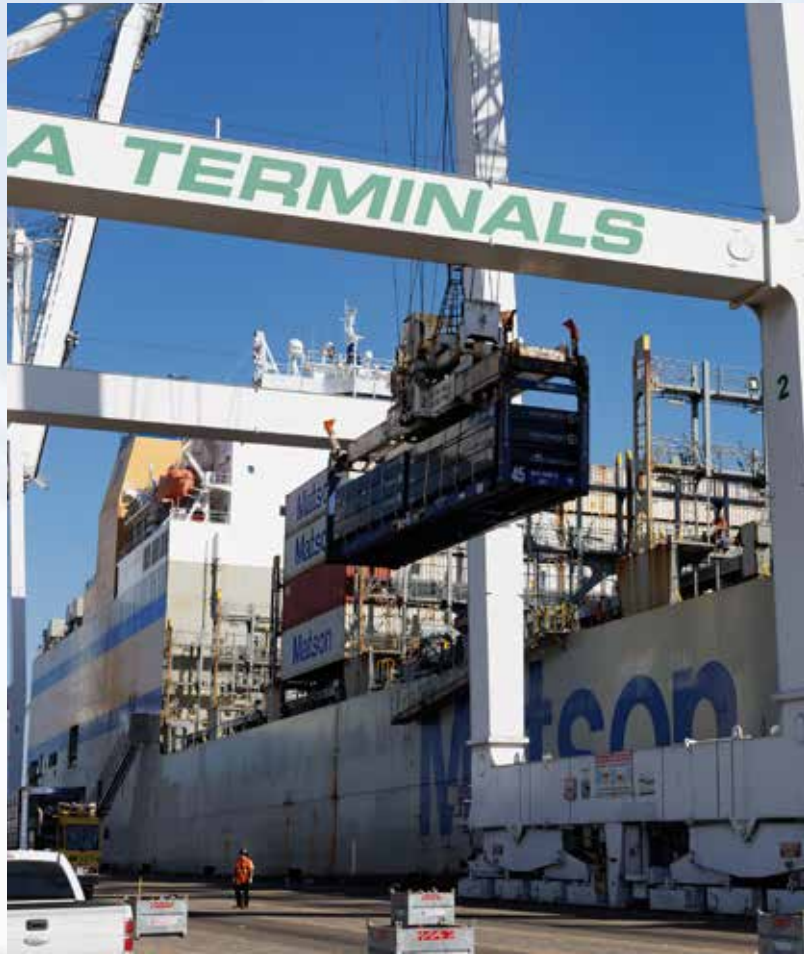


Lahaina Fire Response



- Coordinated with the State of Hawaii on shipments of donated goods
 - Ensured that critical needs were prioritized
 - Kept non-essential and excess goods in our Honolulu terminal until needed

Lahaina Fire Response



- Movement of Temporary Housing
 - Moved almost 200 fully wired pop-up homes from Continvest Technologies
 - Coordinated and shipped a variety of housing solutions

Lahaina Fire Response

- Invested \$200K in a new trailer-mounted side lift for Maui
 - Allowed for the dismounting and mounting of containers from chassis at sites across Maui
 - Ensured that we could meet the community needs for storage while continuing to cycle freight through the port



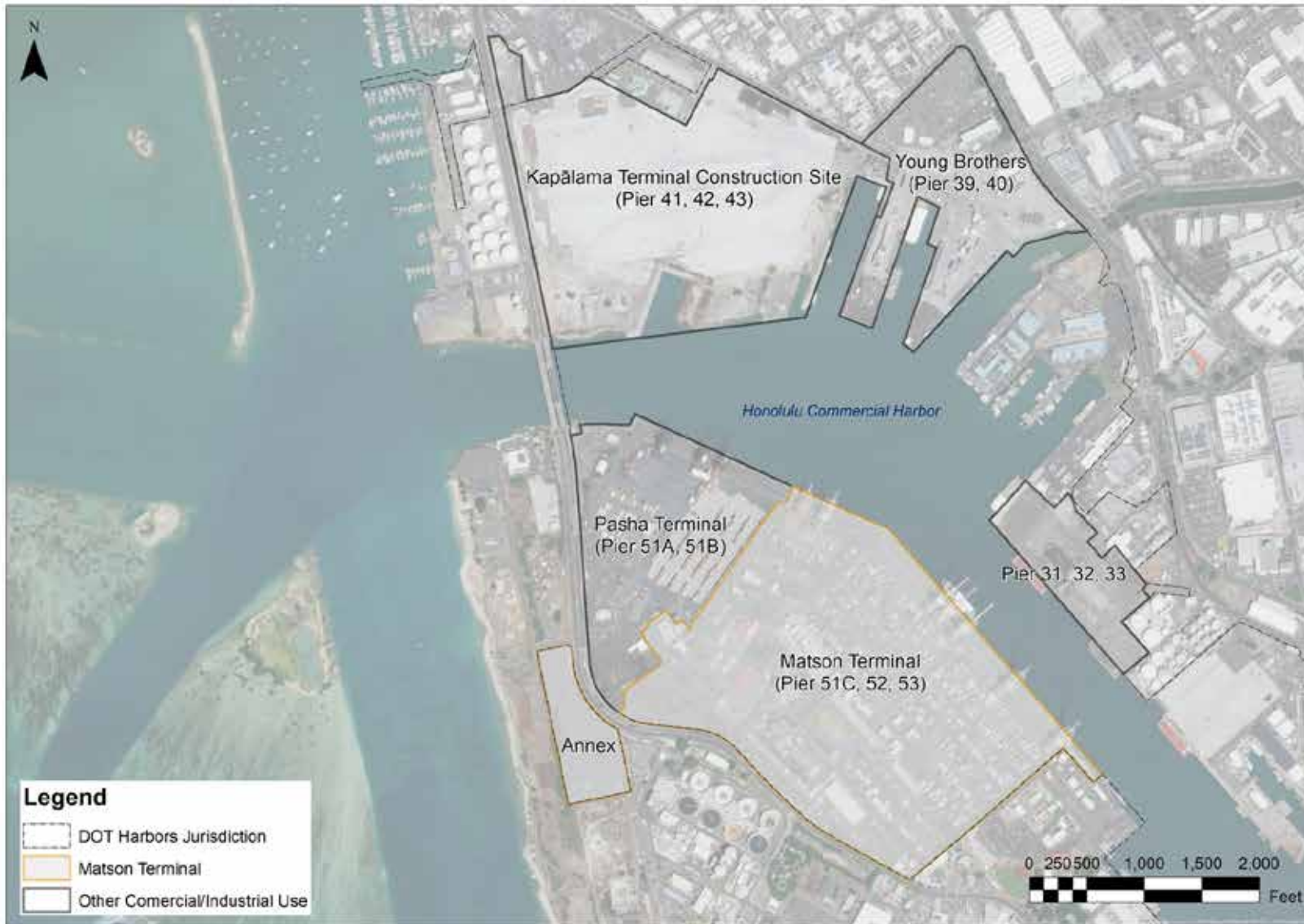
Next Steps – Clean Up and Shelter

- Phase 1
 - Involved the movement of hazardous materials like asbestos and propane tanks headed by EPA
 - Matson helped coordinate HazMat shipments
 - Helped lead efforts to render lithium-ion batteries inert for safe shipment
- Phase 2
 - Removal of larger debris
 - Headed by U.S. Army Corp of Engineers
 - Continue to work with Federal, state, and county officials on the next phases of cleanup and rebuild efforts

Next Steps – Clean Up and Shelter

- Working on solutions for the movement of larger and more permanent housing solutions
- Ensuring the solutions meet state and county requirements before being approved for shipping
- Improving the strength and resiliency of our Hawaii Terminals
 - Sand Island Terminal Enhancements
 - New Crane Fleet & Crane Infrastructure
 - Power Resiliency & Energy efficiency
 - Port Expansion & Modernization

Current Harbor Layout



Sand Island Terminal Enhancements



Summary

- Continue to be a trusted and reliable long term community partner
- Be prepared but ready to adapt and pivot to emergency situations
- Continuous Improvement
- Be in it for the long haul

